

**head of talent acquisition**  
wants LinkedIn post  
featuring an employee that  
has recently changed  
functions to promote  
career mobility

**T3**

1/9

**Director of benefits** wants  
a professionally edited 5  
minute video to give new  
hire an overview of  
benefits

**W3**

1/9

**VP** wants a blog post, 2  
emails, a 5-minute video,  
and a TED talk sent to or  
attended by all reports to  
publicize messaging for Q1

**T3**

4/9

**Dept head** wants intranet  
environment to foster  
increased collaboration,  
partnership, and  
communication

**Z3**

1/9

**Head of investor relations**  
wants a TED talk with  
professional 30 second  
video, script, and  
powerpoint

**Z3**

4/9

**Community relations**  
editor wants a one page  
blog post from internal  
communications to quickly  
explain what the group  
does

**T3**

7/9

**VP of sales** wants to send  
his organization an  
authentic business update  
using a self-service,  
smartphone video

**Z3**

7/9

Towards the larger end in size

Good story

Testable

Towards the middle in size

No who

Testable

Towards the smaller end in size

Good story

**Not testable.** Doesn't state how will "improve" be measured

Frequent emailer wants template that scores at least 1 point higher than the old template in a survey of 10 users chosen at random to increase engagement

2/9

T3

LinkedIn post to promote career mobility (no who)

2/9

W3

Leader wants new PowerPoint template for presentation to project a modern image

Z3

VP wants a variety of media used to publicize messaging for Q1

5/9

T3

CEO wants to promote top ten talking points for 2019 (no what)

5/9

W3

Business Unit Leader wants Big screen interactive digital signage to sign up volunteers for an employee focus group

Z3

Frequent emailer wants a better template to increase engagement

5/9

T3

Executive wants a multi-channel campaign to drive awareness of business priorities to all reports

8/9

Presenter wants new clipart for two presentations to avoid word salad

Z3

Task

No who

Testable

Towards the larger end in size

No what

**Not testable.** Doesn't state how much qualifies as "variety"

Task

Good

**Not testable.** Doesn't state how to determine "better template" or level of "engagement."

CEO wants New Year's corporate digital signage with 10 bullet points of 2019 messaging to help set the tone for the year

Frequent communicator wants a new email template (no why)

T3

3/9

SVP wants content for 2 day event including videos and live presentations to launch new strategy

Z3

3/9

Frequent emailer wants new template for a more professional image

W3

3/9

Frequent communicator wants to project a more professional image in their emails (no what)

Z3

6/9

Director of benefits wants a professionally edited 5 minute video to give new hires an overview of benefits

W3

6/9

Good: Business Unit leader wants big screen interactive digital signage to sign up volunteers for an employee focus group

T3

9/9

Community relations editor wants a one page blog post from internal communications to quickly explain what the group does

W3

9/9

Towards the larger end in size

No Why

Testable

Towards the middle in size

No what

**Not testable.** Doesn't state how to quantify "more professional"

Towards the smaller end in size

Good

**Not testable.** Doesn't state how to measure employee's knowledge.